SHORE EXCURSION TERMS AND CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY AS THEY ARE LEGALLY BINDING UPON YOU. THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION REGARDING YOUR LEGAL RIGHTS AND OBLIGATIONS, AS WELL AS CONDITIONS, LIMITATIONS, AND EXCLUSIONS THAT MIGHT APPLY TO YOU. THIS CONTRACT CONTAINS SUBSTANTIAL PENALTIES FOR CANCELLATION AS WELL AS CERTAIN LIMITATIONS OF LIABILITY WHICH MAY AFFECT YOU. THE PARTIES TO THIS CONTRACT ARE YOURSELF (THE GUEST) AND/OR OTHERS FOR WHOM YOU ARE ACTING (COLLECTIVELY, "YOU" OR "YOUR") AND ROYAL CARIBBEAN CRUISES LTD. d/b/a ROYAL CARIBBEAN GROUP AND ANY OF ITS AFFILIATES AND SUBSIDIARIES, INCLUDING BUT NOT LIMITED TO, ROYAL CARIBBEAN INTERNATIONAL, CELEBRITY CRUISES INC., RCL CRUISES LTD., AND RCL (UK) LTD. ("WE," "US," "OUR," "OURSELVES," "RCL," OR "ROYAL CARIBBEAN GROUP)." YOU AGREE THAT PASSAGE ON ANY VESSEL AND THE PURCHASE OF ANY GOOD OR SERVICES EITHER ON THE VESSEL OR THROUGH ROYAL CARIBBEAN GROUP AND/OR ITS AFFILIATES AS DEFINED ABOVE IS GOVERNED BY AND SUBJECT TO THE TERMS AND CONDITIONS OF THE BOOKING TERMS AND CONDITIONS OR CRUISE/CRUISETOUR TICKET CONTRACT APPLICABLE TO YOUR BOOKING ("CRUISE TERMS") AND THESE TERMS AND CONDITIONS. THE CRUISE TERMS AND THESE TERMS AND CONDITIONS WHERE APPLICABLE LIMIT YOUR RIGHTS AND ALSO SET FORTH LIMITATIONS ON THE TIME FRAMES IN WHICH CLAIMS MAY BE MADE AND SUITS MAY BE FILED AGAINST A PARTICULAR VESSEL, ITS OWNERS, OPERATORS, AGENTS AND VARIOUS OTHER THIRD-PARTY PROVIDERS. IT IS IMPORTANT THAT YOU READ ALL OF THE TERMS AND CONDITIONS OF THE APPLICABLE CRUISE TERMS WHICH WERE PROVIDED TO YOU IN CONNECTION WITH YOUR CRUISE BOOKING AND WHICH ARE INCORPORATED IN AND MADE A PART OF THIS CONTRACT. IN THE EVENT OF ANY CONFLICT OR INCONSISTENCY BETWEEN THESE TERMS AND CONDITIONS, AND THE APPLICABLE CRUISE TERMS, THE CRUISE TERMS SHALL SUPERSEDE AND PREVAIL.

<u>DISPUTE RESOLUTION</u>: YOU AGREE THAT ANY AND ALL DISPUTES AND MATTERS WHATSOEVER YOU HAVE OR MAY HAVE WITH ROYAL CARIBBEAN GROUP AND/OR ITS AFFILIATES SHALL BE SUBJECT TO THE VENUE, JURISDICTION, CHOICE OF LAW, TIME LIMIT, AND DISPUTE RESOLUTION PROVISIONS CONTAINED IN THE APPLICABLE CRUISE TERMS.

Prices of Shore Excursions include local transportation, such as motor coaches, limousines, taxis, and boats (unless otherwise indicated in the excursion description). Meals and/or beverages are only provided when specified in the excursion description. Snorkeling, scuba, and golf tours only include the equipment specified as part of the price. All prices are subject to change without prior notice until the ticket is purchased. The arrangements set forth on the brochure, electronic receipt, or ticket for transportations, excursions, ground tours, restaurants, or similar activities or services are made solely for your convenience and are at your risk. The providers of such services are independent contractors and are not acting agents or representatives of Royal Caribbean Group. Shore Excursions are operated by independent contractors and tickets are sold by Royal Caribbean Group as a convenience to guests only. ROYAL CARIBBEAN GROUP, ITS EMPLOYEES AND AGENTS ARE IN NO WAY RESPONSIBLE FOR THE PERFORMANCE OF THE SHORE EXCURSION AND GUESTS PARTICIPATE IN ANY ACTIVITIES OFFERED BY THE SHORE EXCURSION AT THEIR OWN RISK. ROYAL CARIBBEAN GROUP DOES NOT UNDERTAKE TO SUPERVISE OR CONTROL THE SHORE EXCURSION OPERATORS OR THEIR EMPLOYEES, NOR DO WE MAINTAIN THEIR CONVEYANCES OF FACILITIES, AND MAKE NO REPRESENTATION, WHETHER EXPRESS OR IMPLIED, REGARDING THEIR SUITABILITY OR SAFETY. IN NO EVENT SHALL ROYAL CARIBBEAN GROUP OR ANY OF ITS AFFILIATES OR SUBSIDIARIES BE LIABLE FOR ANY LOSS, DELAY, DISAPPOINTMENT, DAMAGE, INJURY, DEATH, ACCIDENT, OR OTHER HARM TO YOU, WHICH OCCURS AS A RESULT OF ANY ACTS, OMISSIONS, OR NEGLIGENCE OF ANY OF THE SHORE EXCURSION OPERATORS OR OTHER INDEPENDENT CONTRACTORS. Guest are required to check with their personal doctor or the Shore Excursion operator concerning any pre-existing medical conditions which may be aggravated by participating in the activity. Royal Caribbean Group reserves the right to verify eligibility upon arrival to the activity. Final meeting time and place will be indicated on your excursion confirmation or excursion ticket. In the unlikely event that your tour is significantly delayed, we will make all the arrangements for you to return to the ship at the earliest opportunity at no expense to you. See your travel partner for additional terms and conditions applicable to your purchase of a Shore Excursion.

Shore Excursions are subject to cancellation or modification, depending on the number of guests participating. In the event of an excursion cancellation or modification, we will endeavor to provide advance notice to you. Certain tours have a minimum booking requirement or must be limited to a maximum number of participants. Not all excursions described on this website may be available during a particular sailing. Royal Caribbean Group reserves the right to cancel this ticket at any time and for any reason and its sole liability to the purchaser shall be to refund the equivalent of the unused portion thereof. In the event of cancellation or change in the services or activities by the service provider, Royal Caribbean Group shall have no liability whatsoever for any loss incurred by the purchaser by reason of such cancellation and any refund of the ticket price shall be subject to Royal Caribbean Group's discretion.

Shore Excursions can be modified or cancelled up to 48 hours prior to tour port arrival without penalty. Tours involving flights, trains, special events, overnight stays, hotel stays, and Private Journeys must be cancelled 30 days prior to sailing to avoid cancellation penalties. Other restrictions may apply. These cancellation terms do not apply to Perfect Day at CocoCay activities.